

# 26TH ANNUAL LAW SEMINAR

**INTRODUCTION:** MILTON M. MOTOOKA

**SPEAKERS:** RACHEL GLANSTEIN, SUE SAVIO  
JEFFREY OWENS, MELANIE K. OYAMA



## WHEN

JULY 7, 2023  
12PM - 1:30PM

## TOPICS

1. DO'S & DON'TS OF RUNNING SUCCESSFUL ANNUAL MEETINGS & BOARD MEETINGS
2. WHY INSURERS ARE LEAVING HAWAII & HOW YOU CAN PREVENT THEM FROM LEAVING YOU
3. EFFECTIVELY DEALING WITH VIOLENT, HOSTILE AND AGGRESSIVE OWNERS RESIDENTS
4. NEIGHBOR TO NEIGHBOR DISPUTES AND REASONABLE ENFORCEMENT OF RULES AND POLICIES

## WHERE

VIRTUAL PROGRAM  
VIA GOTOWEBINAR

## TO REGISTER

1. VISIT [www.myhawaiilaw.com/registration](http://www.myhawaiilaw.com/registration) TO FILL OUT ONLINE FORM
2. WHEN YOU REGISTER ONLINE, YOU WILL RECEIVE A CONFIRMATION EMAIL WITH THE LINK TO JOIN THE WEBINAR ON JULY 7, 2023.

## SPEAKERS

**Milton M. Motooka, Esq.** — Mr. Motooka, Senior Partner of Motooka Rosenberg Lau & Oyama, has been practicing law in Hawaii for more than 40 years. His practice is devoted almost exclusively to representing homeowner associations. Mr. Motooka was the only attorney from Hawaii initially selected to become a member of the Charter Class of the College of Community Association Lawyers, comprised of attorneys who have distinguished themselves in the field of community association law and community service. He was awarded the Richard M. Gourley Distinguished Service Award in 1997 for his contribution to Hawaii's community association industry in law. He is one of the founders of the Hawaii Chapter of the Community Association Institute (CAI).

**Melanie K. Oyama, Esq.** — Ms. Oyama is one of the Partners in the firm of Motooka Rosenberg Lau & Oyama. Her primary practice areas are delinquency collections and general counsel for Condo and Community Associations, including conveyance matters, mediation, and rendering opinions on House Rules Violations. She earned her Juris Doctor at Arizona Summit School of Law in 2015, where she completed a three-year juris doctor program in just over two years, including courses in Ireland. Melanie currently serves as the President Elect on CAI Hawaii's Board of Directors and Co-Chair of its Programs Committee. In 2019, she received the Hoku Award, which is given in recognition of participating in support of CAI education programs, and demonstrated leadership skills, and an interest in being a future leader with CAI Hawaii.

**Rachel Glanstein, PRP** — Rachel Glanstein is one of the few Professional Registered Parliamentarians in the State of Hawaii. She has been a member of the National Association of Parliamentarians since 1999. Rachel's parliamentary specialty is in the area of condominium and community associations. She has consulted with various law firms, providing them with parliamentary terminology to protect their client's procedural rights as well as to ensure that meetings are conducted fairly. She is currently chair of the Parliamentary Research Committee, which publishes general parliamentary questions and answers in the National Parliamentarian.

**Sue Savio** — Ms. Savio has been President and Owner of Insurance Associates, a kama'aina insurance agency, since 1975. Insurance Associates specializes in providing insurance services for Condominiums, Cooperatives, Homeowners Associations, and similar developments. Insurance Associates today represents over 1000 community associations throughout Hawaii. Ms. Savio has served as President of the Hawaii Independent Insurance Agents Association (HIIA), has served as the President of Community Associations Institute (CAI) Hawaii, and has served on their board in different capacities for several terms since 2000 to 2022. She was awarded the Richard M. Gourley Distinguished Service Award for her contribution to the community association industry in insurance.

**Jeffrey Owens** — Jeff uses his real-world experience to help audiences deal with negative conflict in ways that increase safety and reduce risks. Jeff understands his presentations are not about his expertise, it is about taking audiences on a journey of discovery that leads them to greater success. Jeff is a recognized expert on preventing and dealing with conflict and using crisis communication to de-escalate encounters; evidenced by his background as a police hostage negotiator and certification as an expert in threat assessment and management of threats, conflict, disruptive, and dangerous behavior.

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